

## TO ALL OUR VALUED PATIENTS,

CDA and ADA strongly disagree with the World Health Organization's Aug. 3 guidance advising that routine non-essential oral health care, including oral health check-ups, dental cleanings and preventive care ,be delayed. <u>CDA and ADA respond to WHO recommendation: Dentistry is essential health care</u>.

At Tooth Fairy Cottage and Ticket to Smiles, all our Doctors and Staff take pride in our Universal Precautions and Infection Control and Safety Protocol that we strictly implement and allow our patients feeling safe and comfortable during their dental visits.

To ensure the safety of our patients, doctors, and staff we have implemented heightened safety protocols to our already stringent infection control protocol:

We have installed Jade SCA5000C Air Purification System throughout the office to help filter aerosols and promote air circulation. To ensure the safety of our staff, we have installed **SHIELD PROTECTORS** at our front desks. We employ **VECTOR FOGGER** as an additional measure to disinfect residual aerosols on all the operatory rooms and reception areas, at every patient. Treatment and common areas are being disinfected after every patient using **CAVICIDE a fungal and viral disinfectant**.

At the beginning of each workday and after every patient, all our dental unit water lines and devices are purged with distilled water mixed with Vac Attack Evacuation Cleaner prior to attaching hand pieces, scalers, air water syringe tips or other devices.

Our ofice is cleaned and sanitized in between patients including door knobs and sign pads. All our staf wears Personal Protective Equipment to protect themselves and patients.

To help us maintain the safety of our patients and staf, we ask that you assist us by following the new safety guidelines given to us by the CDC, CDA, ADA, and Santa Clara Health Safety Officer; Anyone who enters the office is required to WEAR FACE MASKS throughout the appointment, with patients removing it when asked to do so. We have arranged seating in waiting rooms so patients can sit at least 6 feet apart. All patients will sign a Health Screening Form prior to appointment through their mobile phones. Any one who enters the office will have a contactless temperature check taken.

For your safety, all staff and doctors have had daily temperatures screening, and have received COVID-19 testing monthly. Hand sanitizers have been placed throughout the office for general use. All doctors and assistants are also trained to proper Hand washing prior to seeing patients. Mobile/Curbside Check-In will be required for patients arriving earlier to their appointments. Patients are recommended to stay in their car or wait outside the office. We limit patients waiting in the reception area. One guardian is allowed for our young patient below 5 year old. No other visitor or guardian allowed in operatory rooms. Our office strives to follow the guidelines outlined by the CDA, ADA and CDC recommendation for a safest dental setting possible for all our patients and employees.

ere have been no documented or reported cases of the spread of COVID-19 a dental setting. Our internal protocol requires that our staff has been tested for COVID once a month. To date, our entire staff has ALL tested negative since May 2020.

While many things have changed, one thing has remained the same, our commitment to provide you with highest quality dental care based on trust, patient-centered service and commitment to excellence for keeping you healthy, safe, comfortable and well informed.

TOOTH FAIRY COTTAGE DENTAL TEAM